



Your Energy Connection

Rocky Mount Public Utilities



Celebrate Public Power & Public Natural Gas Week with The Rhondels

Each year, cities and towns throughout North Carolina celebrate the advantages public power and public natural gas offer. Public Power and Public Natural Gas Week will be celebrated during the week of **October 5th-10th**.

Rocky Mount Public Utilities will be celebrating Public Power and Public Natural Gas Week with a **FREE** concert featuring **The Rhondels**!

The Rhondels are a musical institution. The Rhondels have been entertaining audiences of all ages around the country since the late 1970's. They continue to be a symbol of unequalled excellence in the music industry. The quality of performers within the group has kept them the favorites of music fans everywhere.

This event is in conjunction with the 28th Annual Down East Festival and the 2nd Annual Eastern North Carolina BBQ Throw Down. The concert will be held on **Friday, October 9th from 6pm-9pm** on the lawn at the Rocky Mount Train Station Common.

Food and beverages will be available at the event. Energy saving tips, electric safety demonstrations, give-a-ways, and activities for children will be available.

This is a great opportunity to spend the evening with your family and friends celebrating Public Power and Public Natural Gas Week!

During Public Power and Public Natural Gas Week, publicly owned electric and natural gas systems recognize the achievements that have been made since the inception of public power and public natural gas.

Publicly owned electric and natural gas systems provide customers with reliable electric and natural gas service, superior customer service, as well as being locally operated, and locally controlled.

"We are proud to be a public power and public natural gas provider. The goal of Rocky Mount Public Utilities is to provide our community with safe, reliable, and efficient electric and natural gas services," said Utilities Director, Richard Worsinger.

Since the City of Rocky Mount is a public power and public natural gas provider, customers are able to be actively involved in making decisions about utility services. Publicly owned electric and natural gas systems are directly accountable to the customers they serve through elected or appointed officials.

Because public power and public natural gas employees live and work in the communities they serve, they are readily available to respond to problems.

Join your community in support of Rocky Mount Public Utilities as a Public Power and Public Natural Gas provider.

BEAT THE PEAK

"Peak" or "Peak Demand" is the greatest amount of electricity used at one time by an electric system. This occurs when a large number of customers are using appliances and HVAC at the same time.

By controlling the electric load or load management, we can keep electric costs in control. Rocky Mount averages less than 10 days per month load managing.

There are several options available:

Electric Water Heater Control

Water heaters are cycled off during load management periods.

Controlling water heaters will not affect the amount of hot water available.

Customers receive **\$2.00 credit** each month.

Electric Heat Strip Control

Heat strips, known as auxiliary heat, are controlled during the winter load management periods, while heat pump compressors continue to operate and provide heat.

Customers receive **\$15.00 credit** each month if the temperature falls to 25 degrees or below on a non-holiday weekday.

Central Air Conditioning Total Control

Customers receive **\$20.00 credit** each month for all three months during the summer season. The air conditioner's compressor is automatically turned off for the load management period. During summer month's the peak usually occurs between 2 p.m. through 6 p.m. Fans will continue to circulate the cool air in your house, but the compressor will not generate any new cool air.

There are **no installation or maintenance charges** associated with this program.

Call 972-1284 for more information.



Power Out? What's Next?

Power interruptions are temporary but can be disruptive. The following are several reminders to be sure that your power is restored quickly and safely.



- Updated and accurate contact information is crucial for City staff to identify an outage. Call **972-1250** to update your contact information.
- If a limb has fallen on an electric line, **DO NOT** attempt to remove it. Call **972-1278** to report it.
- If the power goes out, check surrounding homes to see if their power is out as well. Call **972-1278** to report the outage.
- During an outage, disconnect appliances and electronics. Leave one light on as a way to detect when power is restored.
- Once power has been restored, gradually reconnect appliances and electronics.

ENERGY WORD SEARCH

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brighter
bulb
business
carbon dioxide
cooler

electricity bill
ENERGY STAR
fluorescent bulbs
greenhouse gases
house

illuminate
kilowatt
LED bulbs
less heat
light

normal
ordinary
save
world